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## **PLEASE NOTE THAT THESE TERMS AND CONDITIONS CONTAIN A MANDATORY ARBITRATION PROVISION.**

Acceptance of Agreement. This Agreement constitutes the entire agreement between Sweet Georgia Pam, LLC by Pam Muller and users of the Website and/or SweetGeorgiaPam.com Services. By using the services offered by SweetGeorgiaPam.com via the internet, telephone, or in person you are agreeing to these terms and conditions. You further agree that this is the entire agreement between SweetGeorgiaPam.COM and you, the user. You also agree that this Agreement supersedes any and all prior or contemporaneous agreements, representations, warranties and understandings whether written or oral, with respect to the subject matter of this Agreement. We may amend, modify, revise, and otherwise change these terms and conditions at any time by updating the Website without specific notice to you. The most recent version of the terms and conditions and agreement will be posted on the Website. Our advisors do not and can not alter these terms and conditions or this agreement. If you do not agree to the terms and conditions then please do not use the website. By continuing to use the website and/or SweetGeorgiaPam.com services you accept all of the terms and conditions set forth, effective at that time, as well as your acknowledgment of the reasonableness of these standards for notice of changes. We strongly encourage and welcome you to periodically review the Website and the

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**Description of Services.** SweetGeorgiaPam.com gives users the opportunity to interact with Pam Muller and other guests specializing in dream analysis, spiritual direction and more. Users may speak with guests via online chat, email, by telephone or in-person. Both registered and non-registered users may obtain dream and spiritual direction (and other) information on the website. The use of SweetGeorgiaPam.com services is for educational and consulting purposes only and SweetGeorgiaPam.com does not evaluate or guarantee any advice or information provided by an advisor and is not liable for any reliance by you on such advice or information.

**Users Must Be Over 18.** This Site is only for adults over the age of 18 years. By accessing the website, any pages contained therein and/or any of SweetGeorgiaPam.com services via the telephone or internet or in person you agree that you are at least 18 years old. If SweetGeorgiaPam.com learns that anyone under the age of 18 seeks to conduct a transaction through the Services, SweetGeorgiaPam.com will terminate that person's access to any current service and notify that person not to use the Site until they are 18.

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**Customer Satisfaction.** At SweetGeorgiaPam.com we want our customers to be satisfied with our services. If for any reason your experience does not meet with your satisfaction then we ask that you do the following: – Leave a detailed email at Pam@SweetGeorgiaPam.com as to why your experience was unsatisfactory. Please provide as much information as possible including the Ms advisors name and time of the call. Please provide this information within 72 hours so we may address this problem as soon as possible to resolve the issue. You may also call customer service at 928-300-8338 and provide us with the detail described above.

Upon receipt of your email or call, we will review your concern. If our investigation reveals an unsatisfactory service experience, we may credit your account either fully or partially by providing you with substitute minutes or a refund to your credit card. The method in which SweetGeorgiaPam.com provides redress, if at all, is at our sole discretion. It is also the responsibility of the client if within the first 5 – 10 minutes of your session you feel the session is not going to your satisfaction, or you feel you do not have a good repore with the Ms, that you ask that the session be stopped. Your payment will be refunded in full, waiting until the end of the session is not acceptable and no money will be refunded.

Conduct of Users. You must follow the guidelines set forth in this Agreement. Please be advised that it is not appropriate, and is expressly forbidden by SweetGeorgiaPam.com and under this agreement to:

a) attempt to obtain the personal contact information of any contributor to the site including Pam herself;

b) divulge your personal contact information to any contributor to the site including Pam herself and request to be contacted directly;

c) use vulgar, harassing, obscene, privacy invading, or defamatory language during a session with any contributor to the site including Pam herself or in a review;

d) do anything to disrupt the operation of the SweetGeorgiaPam.com website, services or network;

e) attempt to gain unauthorized access of the network to transmit "junk mail", spam, or other mass mailings;

f) advertise or market any services or products;

g) post, upload or transmit false or misleading information or take any action that violates the rights of third parties; or

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Customer Service. You may contact customer service via email at Pam@SweetGeorgiaPam.com.